

Welcome to

# **WORKSHOP THREE: HOLISTIC HEALTHCARE WITHIN DYNAMIC INFORMATION INFRASTRUCTURES - THE CLOUD BASED eHEALTH PLATFORM**

**Sponsor:**



**HOLYROOD**

# **Prof. Bill Buchanan**

**Institute for Informatics and Digital  
Innovations, Edinburgh Napier University**

**with**

**Dr. Lu Fan, Dr. Elias Ekonomou,  
Prof. Christoph Thuemmler and Owen Lo,  
from the Institute for Informatics  
and Digital Innovations  
Edinburgh Napier University**

**Sponsor:**



**HOLYROOD**

# Scenario

## Bill Buchanan



Sam Drake

- Role: Family
- Invited user



Deirdre Drake

- Care Subject
- 82 years old
- House bound
- COPD (Chronic Obstructive Pulmonary Disease)



- Role: GP
- GP.
- Invited user

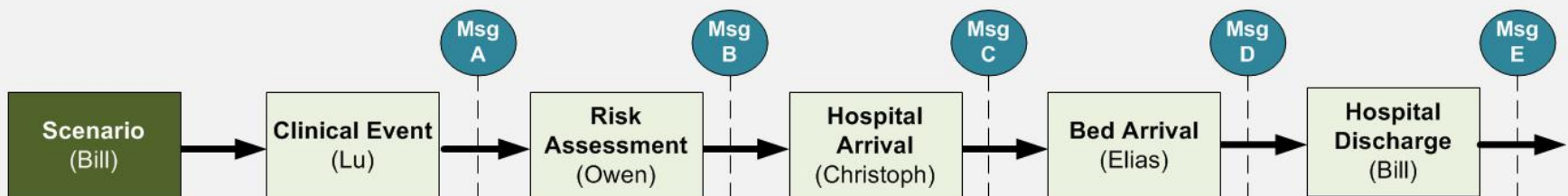


- Role: Ambulance Staff



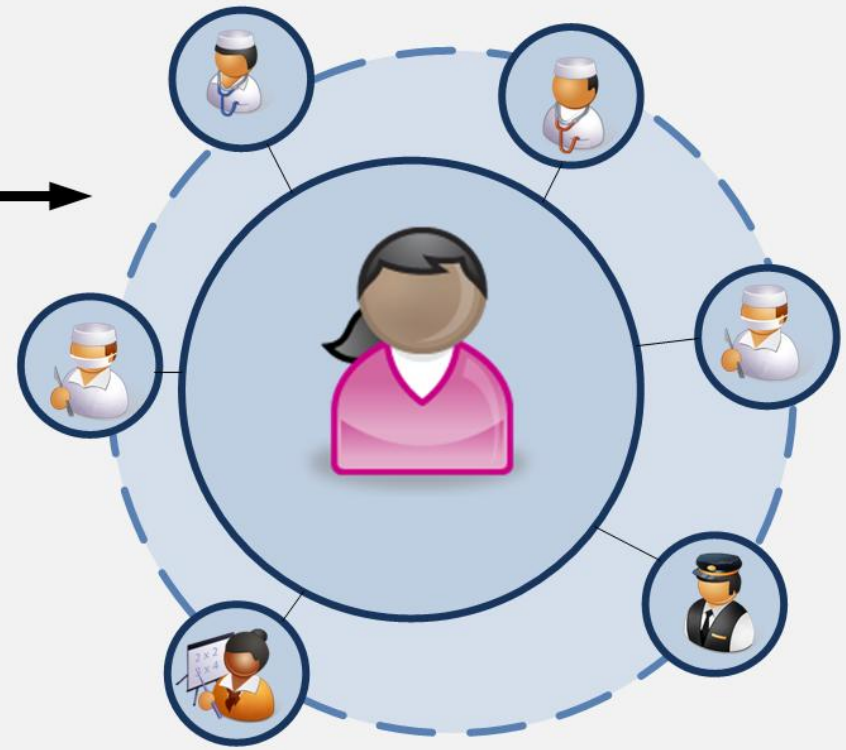
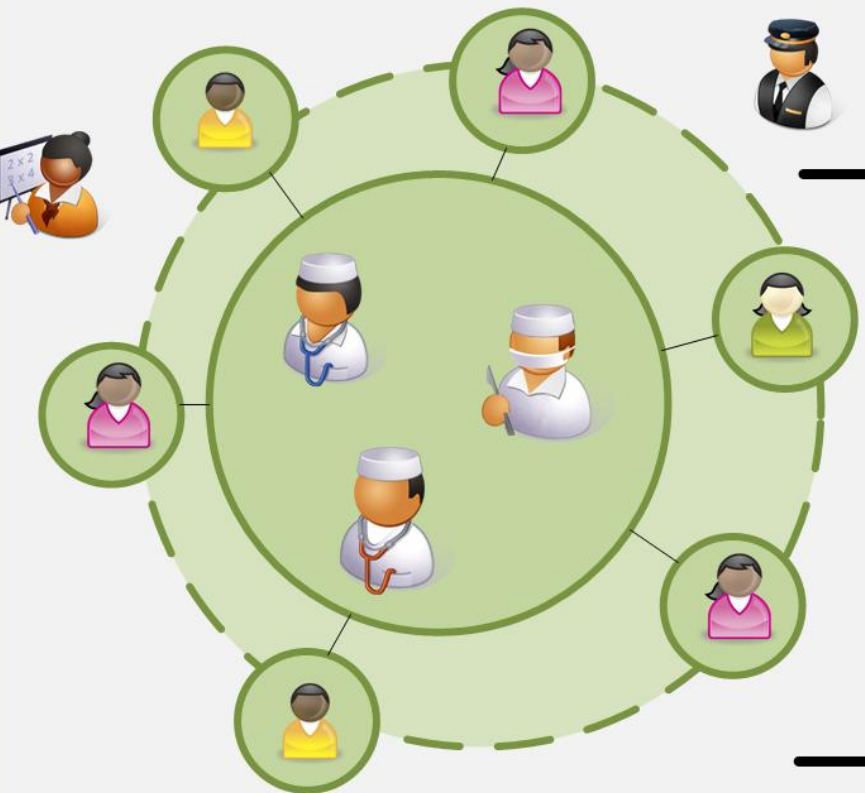
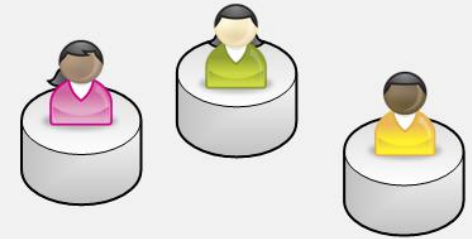
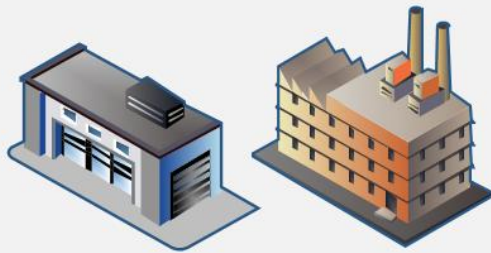
Nurse Kate

- Role: Clinical Staff



# Industry Age

# Information Age



**Centralised, Non-integrated, Ad-hoc, Clinician Focused, Reactive, Clinician Control of Records**

**Distributed Patient Care, Holistic, Patient Focused, Pre-emptive, More Patient Control of Health**

[Ambulance Staff]: Elias



[Clinical Staff]: Christoph

Deirdre



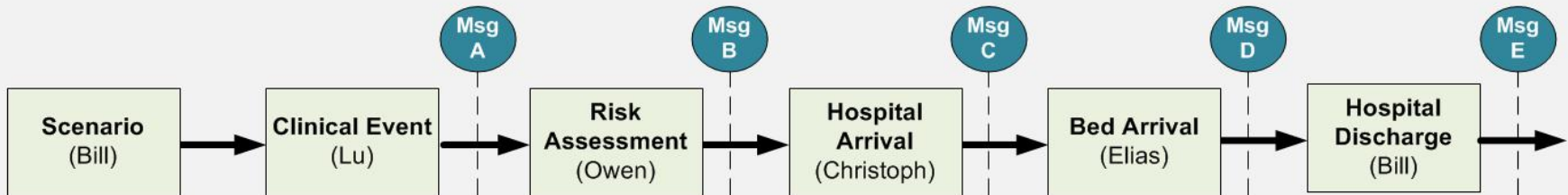
[Deirdre]: Owen



[GP]: Bill



[Family]: Lu

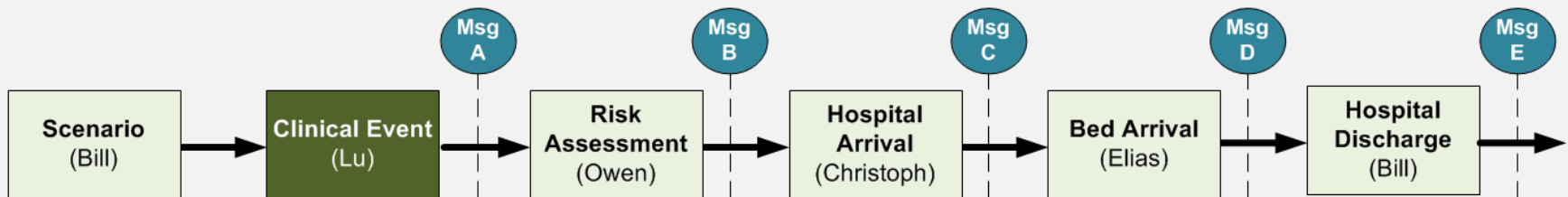


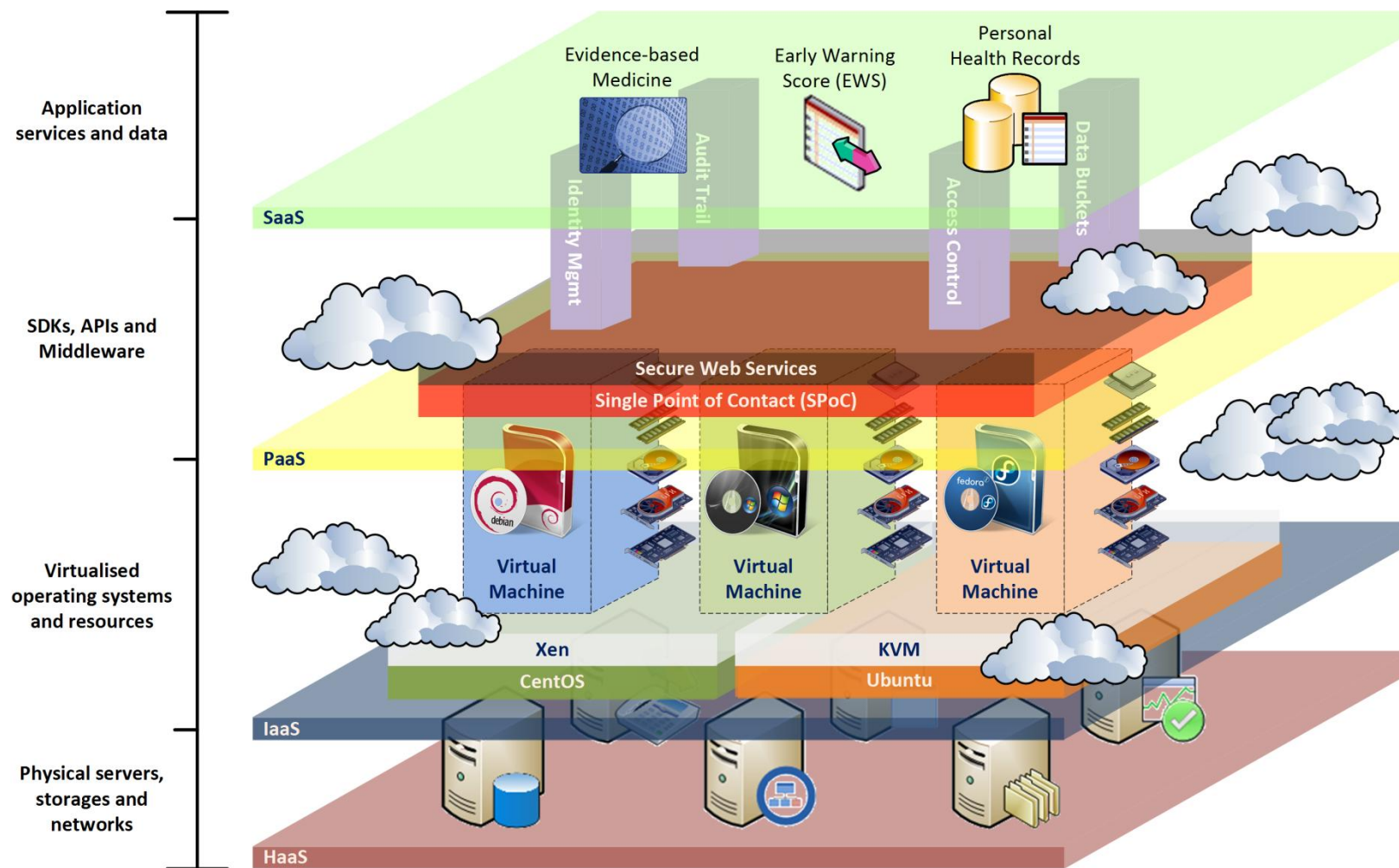


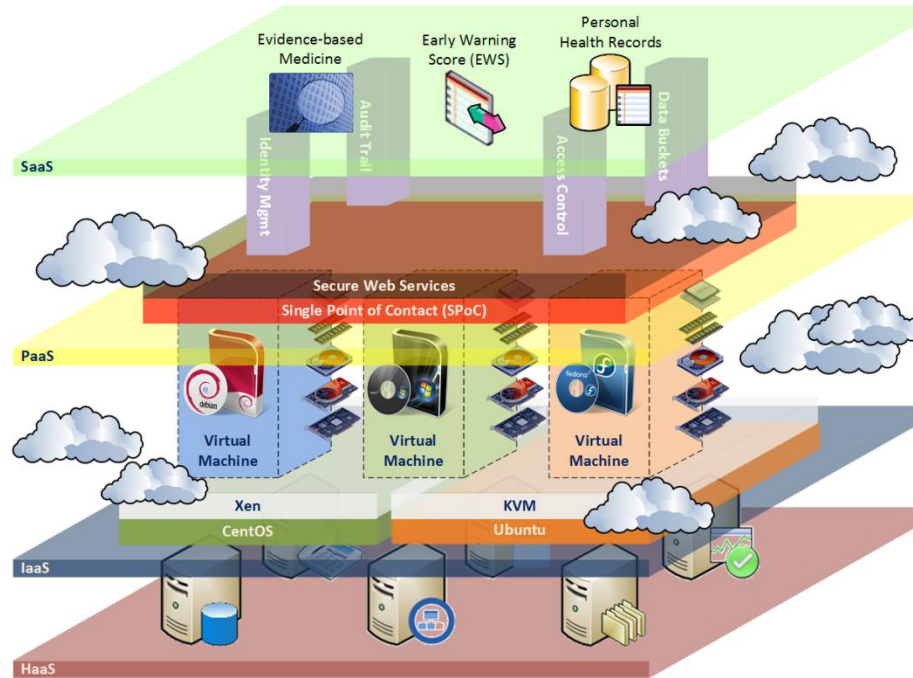
# Clinical Incident

Lu Fan

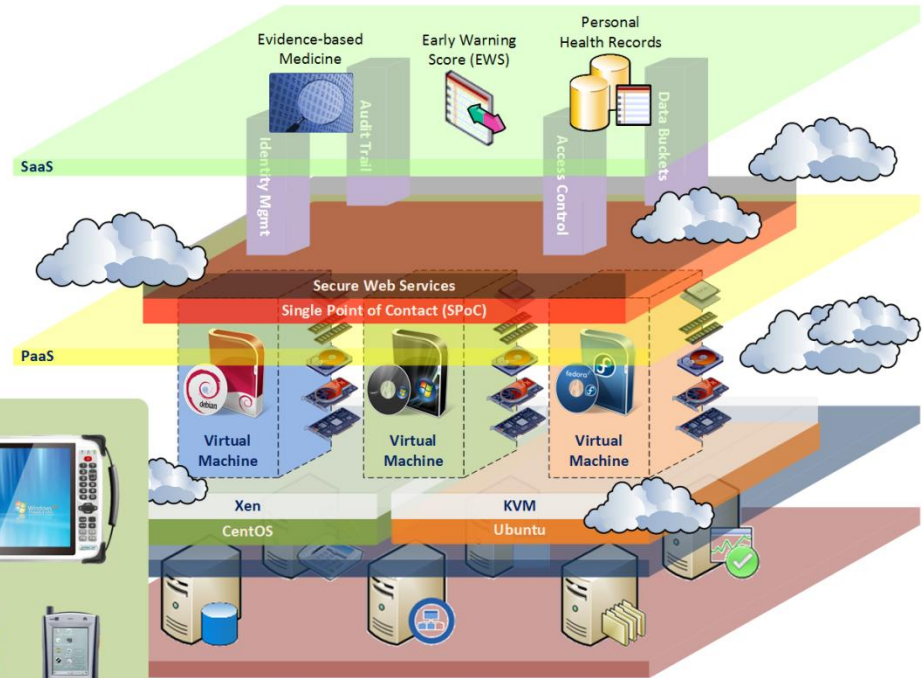
Deirdre



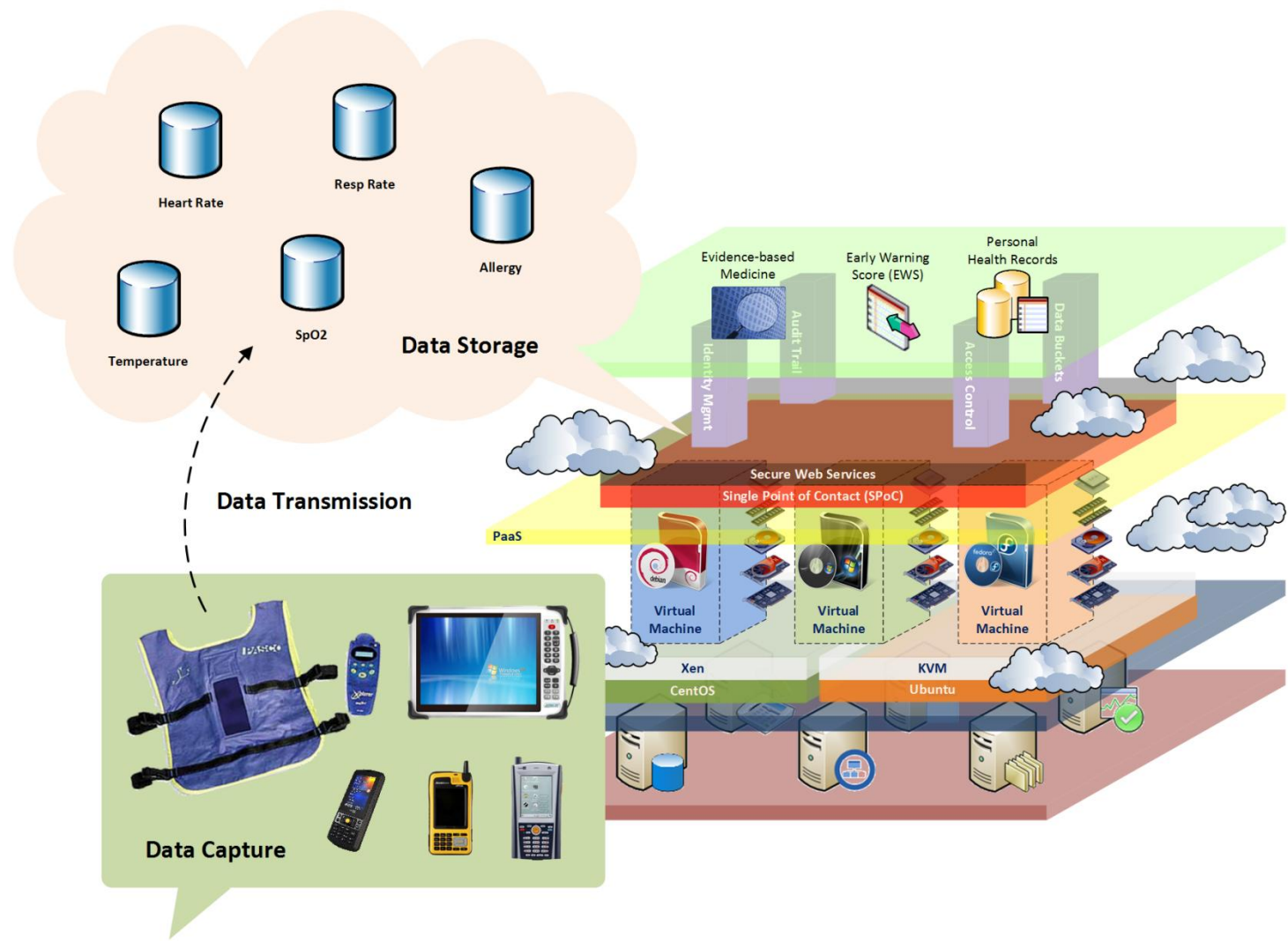


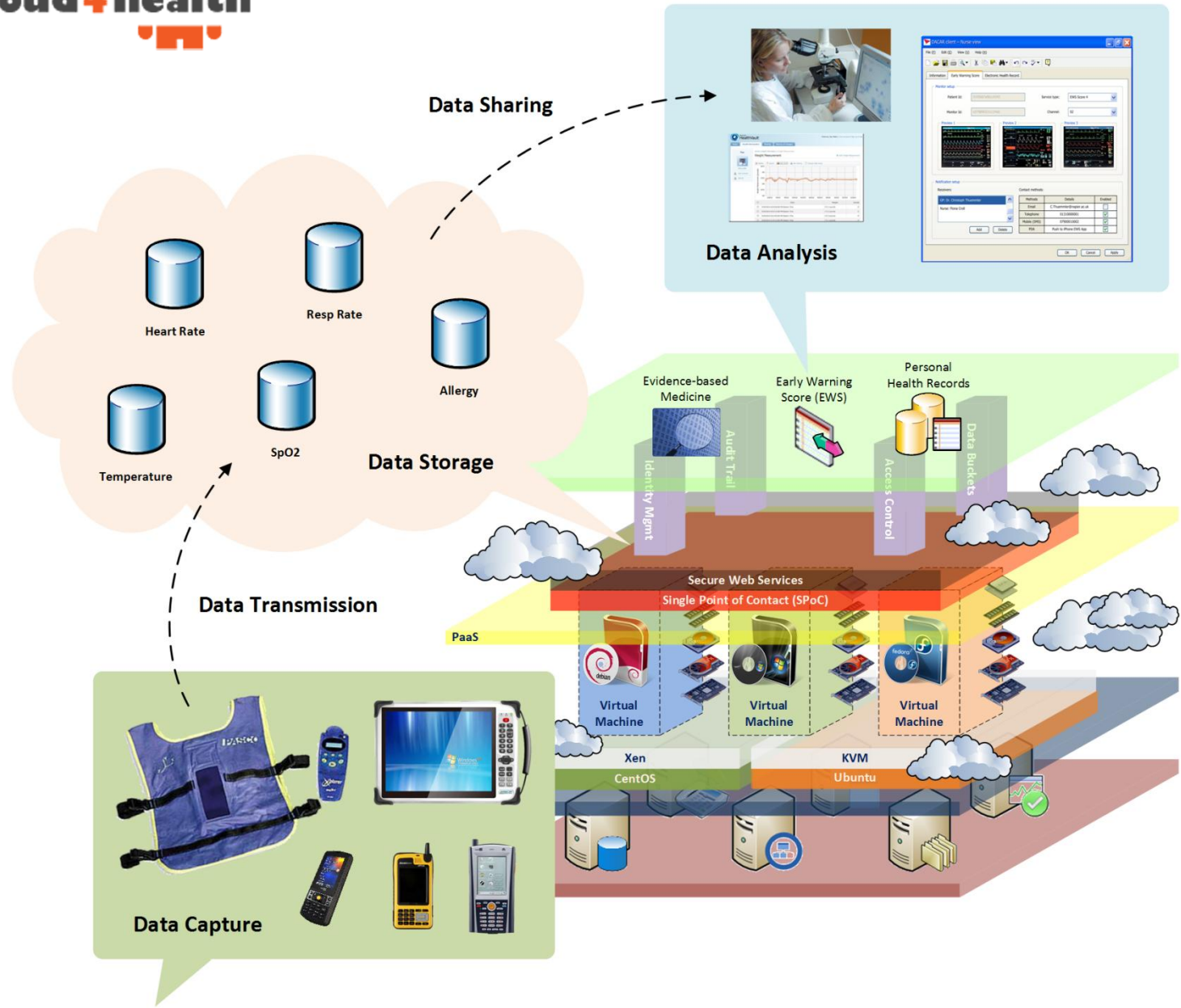


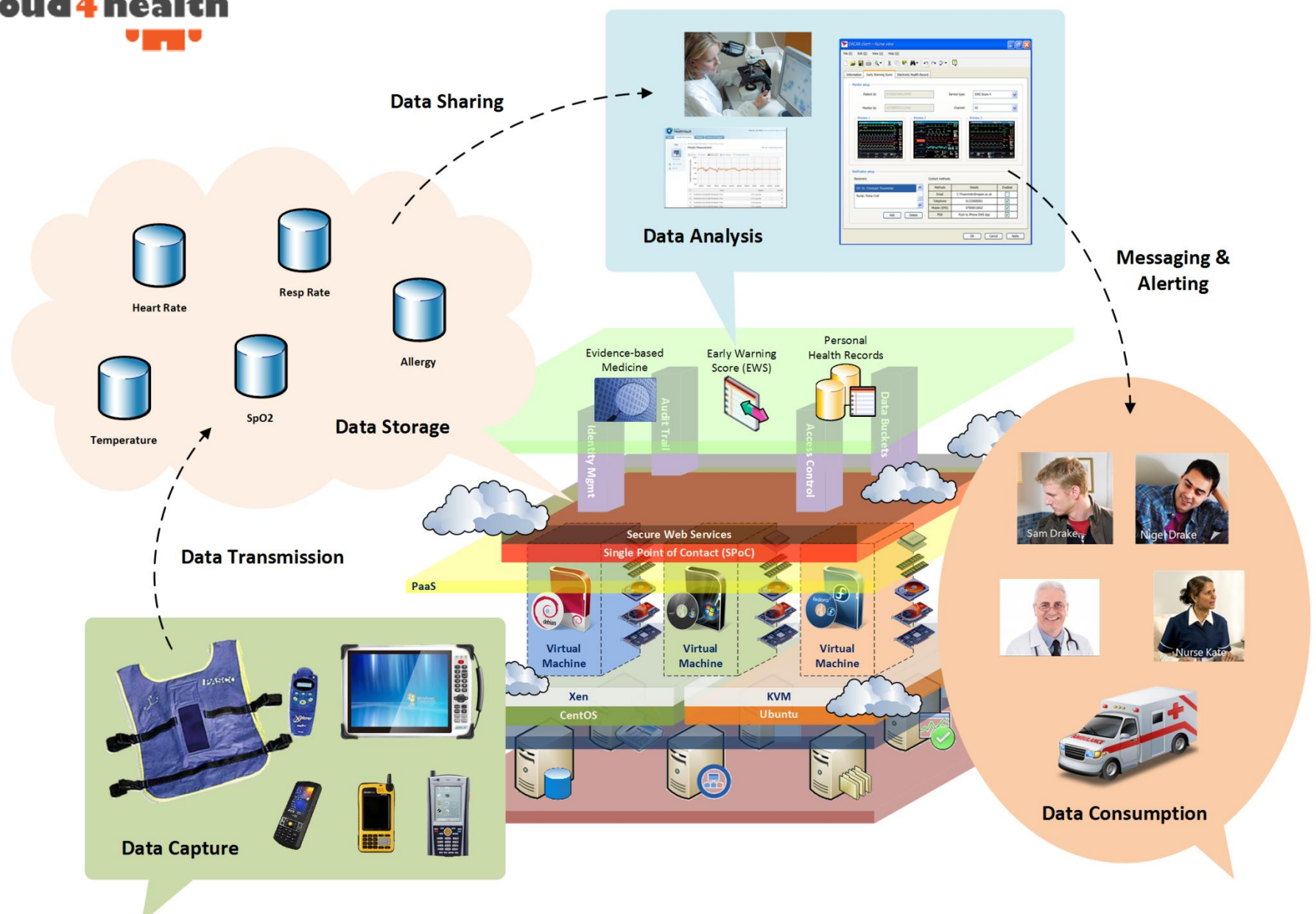




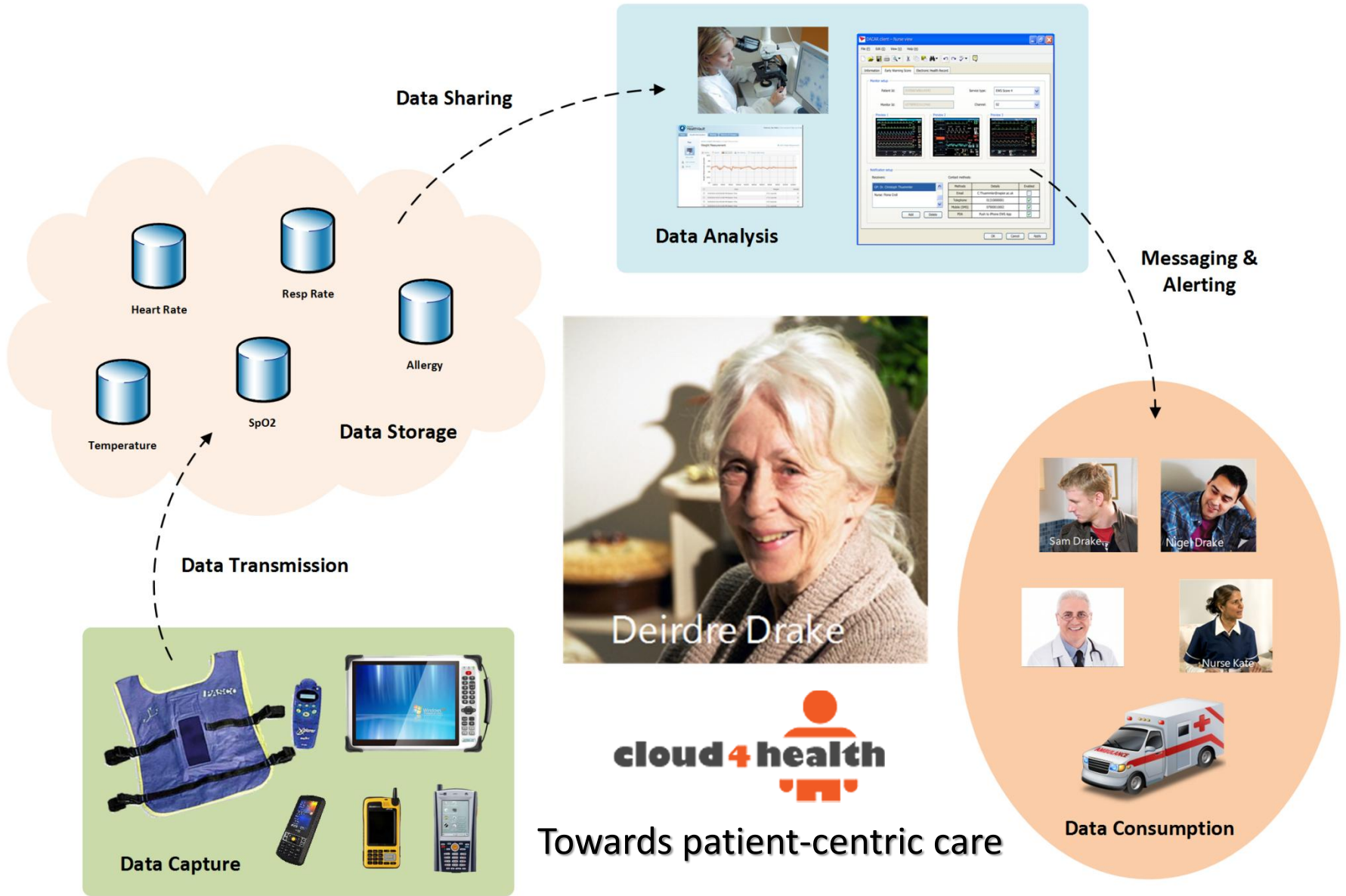

**Data Capture**









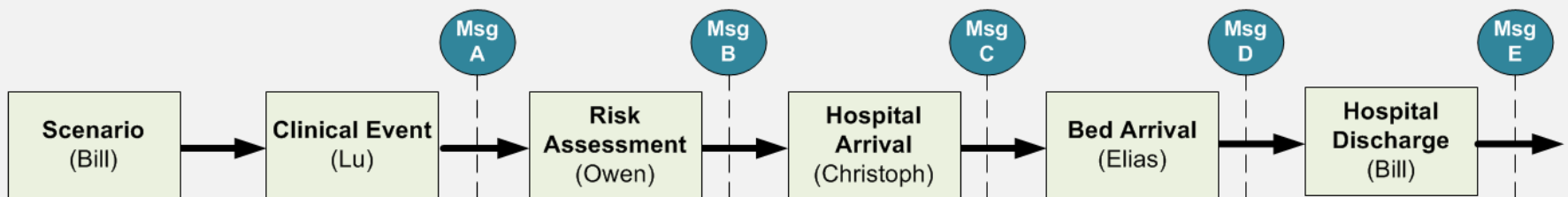




Deirdre



# Messages



Sam



Welcome to the  
Cloud4Health Workshop!  
You have registered  
successfully as the role of:  
Family

Mike



Welcome to the  
Cloud4Health Workshop!  
You have registered  
successfully as the role of:  
GP

Deirdre



Welcome to the  
Cloud4Health Workshop!  
You have registered  
successfully as the role of:  
Deidre

John



Welcome to the  
Cloud4Health Workshop!  
You have registered  
successfully as the role of:  
Ambulance

Kate



Welcome to the  
Cloud4Health Workshop!  
You have registered  
successfully as the role of:  
Clinical

# Risk Assessment

Owen Lo

Deirdre



SEWS KEY	DATE/TIME	NS
RESP. RATE	20-28	92-98
SpO <sub>2</sub>	92-98	92-98
TEMP	36-38	36-38
BLOOD PRESSURE	90-140	90-140
HEART RATE	60-100	60-100
SEDATION / NEURO SCORE	0-4	0-4
PAIN	0-10	0-10

### Observation Chart

**NHS Lothian**

Consultant: \_\_\_\_\_  
 Date chart commenced: \_\_\_\_\_  
 This is chart number \_\_\_\_\_ this admission  
 Actual or estimated patient weight \_\_\_\_\_ kgs  
 ASU: \_\_\_\_\_

Attach a patient Addressograph here or  
 Name: \_\_\_\_\_  
 DOB: \_\_\_\_\_  
 Unit No: \_\_\_\_\_

**An Early Warning Score (SEWS) must be calculated every time patient observations are recorded. If SEWS score 4 or more then call the appropriate doctor and nurse in charge using the guidelines below. Increased frequency of observations (minimum hourly) should be commenced and a detailed report in the patient's medical notes should be completed.**

**Early Warning Score 4 or more**  
or concern with a patient's condition.

**Call Junior Doctor & Senior Nurse/Nurse Practitioner**  
If Dr cannot attend within 20 mins, they should arrange a Deputy.

Practitioner/Dr unable to attend within 20 mins or SEWS increased by 2 or patient deteriorating.

**Call appropriate SHO/Registrar & Senior Nurse/Nurse Practitioner**

Dr unable to attend within 10 mins or SEWS increased by 2 or patient deteriorating.

**Call appropriate Registrar/Consultant**  
Consider ICU referral/review of treatment plan

**Early Warning Score 6 or more**  
or rapidly deteriorating patient.

**Call appropriate Registrar/Consultant**  
Consider ICU referral/review of treatment plan

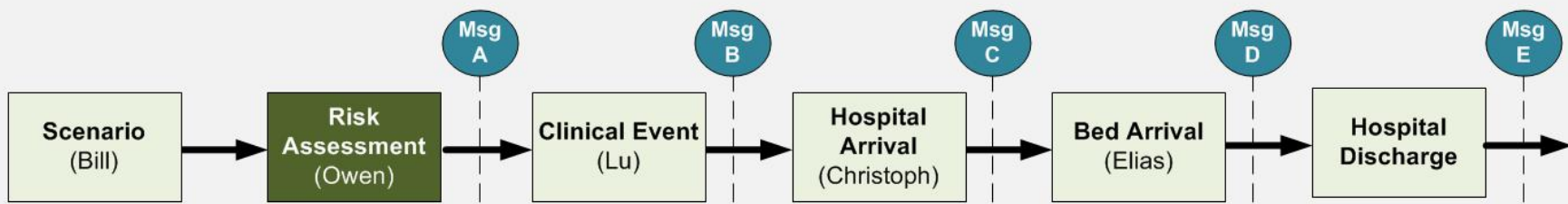
**Persistent Pain - 6 or above and unresponsive to guidelines**

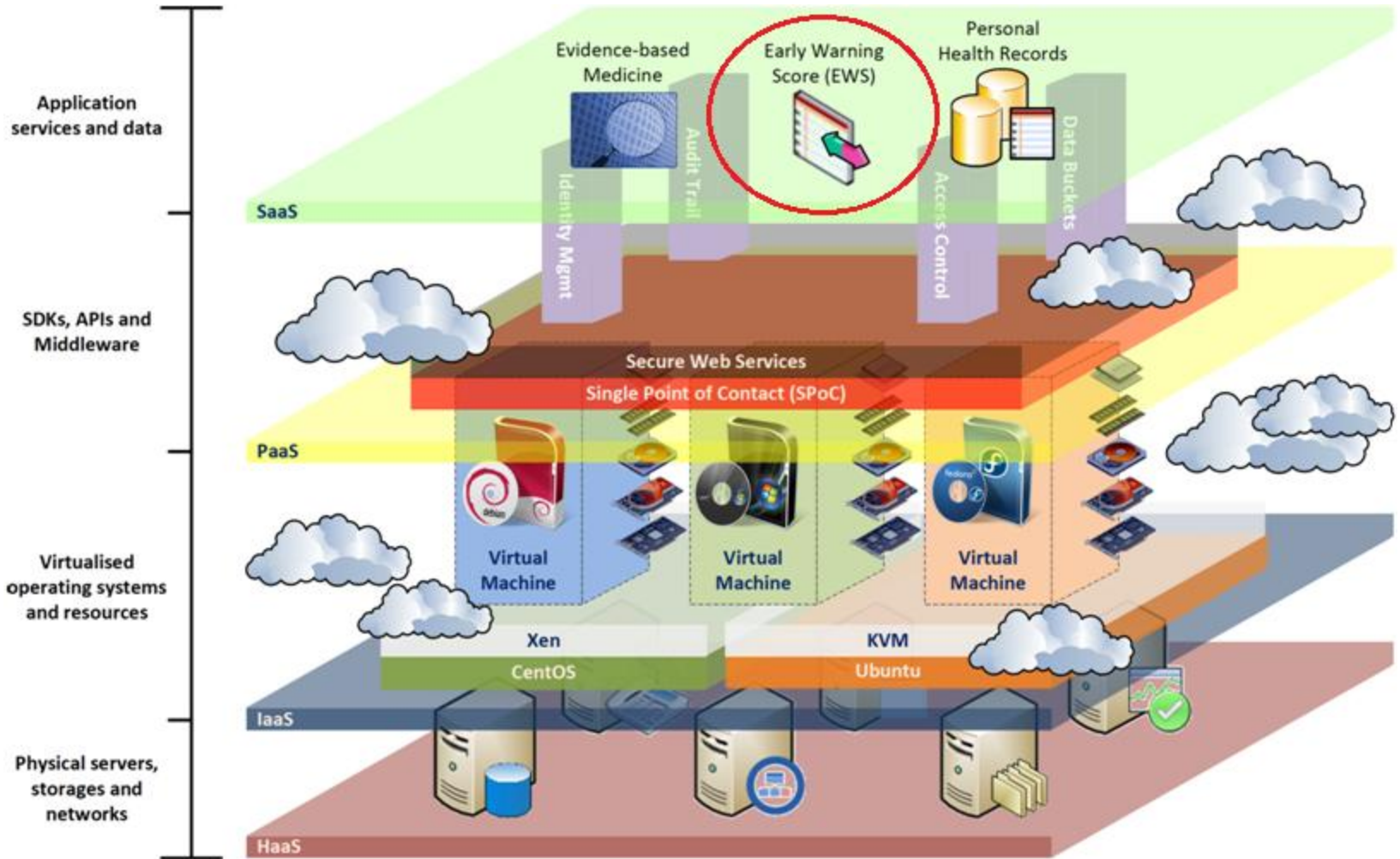
**Call Medical Staff/Senior Nurse/Nurse Practitioner**

For further advice contact:

**ACUTE**  
Mon - Fri: Sleep Acute Pain Team  
Out of hours: On-call anaesthetist

**CANCER-RELATED**  
Mon - Fri: Sleep Palliative Care Team  
Out of hours: via switchboard







- E-Health services are applications which integrate directly with our e-Health cloud platform.
- E-Health services aim to provide better health care to patient's by simplifying and/or enhancing existing practices within healthcare environments.
- One example of an e-Health service is a prototype Risk Assessment software referred to as the Early Warning Score Service.



# TRADITIONAL RISK ASSESSMENT

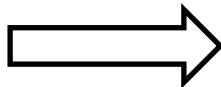
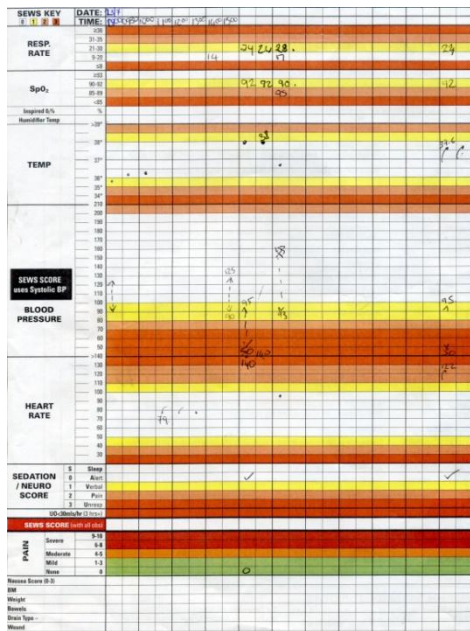
PHYSIOLOGICAL PARAMETERS	3	2	1	0	1	2	3
Pulse	≤40		41 - 50	51 - 90	91 - 110	111 - 130	≥131
Temperature	≤35.0		35.1 - 36.0	36.1 - 38.0	38.1 - 39.0	≥39.1	
Systolic BP	≤90	91 - 100	91 - 110	111 - 219			≥220
Respiration Rate	≤8		9 - 11	12 - 20		21 - 24	≥25
Consciousness Level				A			V, P, or U
Oxygen Saturations	≤91	92 - 93	94 - 95	≥96			
Any Supplemental Oxygen		Yes		No			







# EWS SERVICE



DACAR client – Nurse view

File (F) Edit (E) View (V) Help (H)

Information Early Warning Score Electronic Health Record

**Monitor setup**

Patient Id: 0105667a9b1c4342 Service type: EWS Score 4

Monitor Id: e579890321cc34a0 Channel: 02

**Preview 1** **Preview 2** **Preview 3**

**Notification setup**

Receivers:

GP: Dr. Christoph Thuemmer  
Nurse: Fiona Croll

Contact methods:

Methods	Details	Enabled
Email	C.Thuemmer@napier.ac.uk	<input type="checkbox"/>
Telephone	01310000001	<input checked="" type="checkbox"/>
Mobile (SMS)	07900010002	<input checked="" type="checkbox"/>
PDA	Push to iPhone EWS App	<input checked="" type="checkbox"/>

OK Cancel Apply



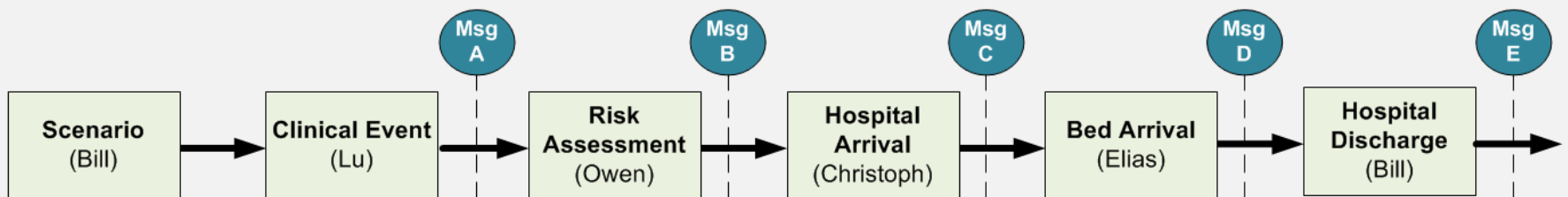




Deirdre



# Messages

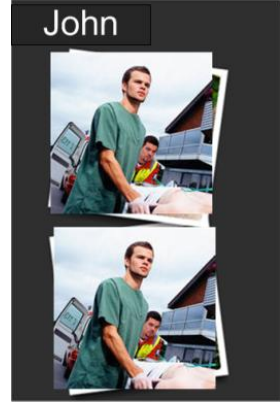




-95 3G 27.2 - 20:46 - 246MB

Messages **Deidre**

Your ambulance is on its way, and your family has been informed.



-100 3G 27.2 - 21:40 - 274MB

Messages **Ambulance**

Patient Deidre  
EWS: 6  
Clinical Alert: Stroke  
Address: 186 Main Street, Edinburgh.



-96 3G 27.2 - 20:45 - 247MB

Messages **Family**

Your mother is going into hospital.  
Address: Royal Infirmary of Edinburgh  
Contact: [0131 536 1000](tel:01315361000)



-95 3G 27.2 - 20:46 - 245MB

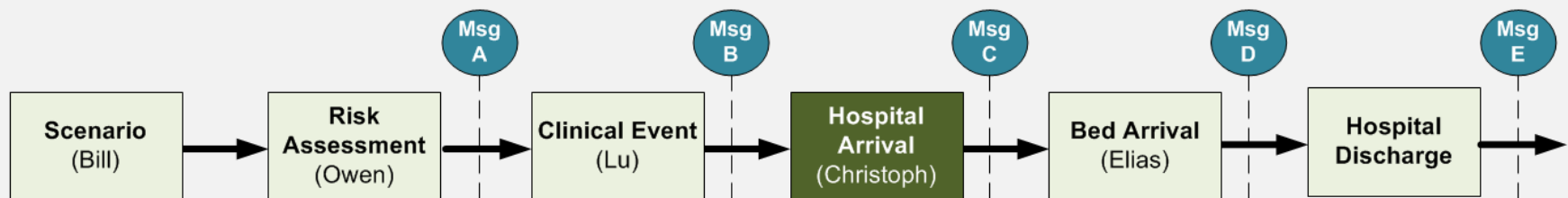
Messages **Clinical**

Patient Deidre  
EWS: 6  
Clinical Alert: Stroke  
Address: 186 Main Street, Edinburgh.

# Hospital Arrival

Christoph Thuemmler

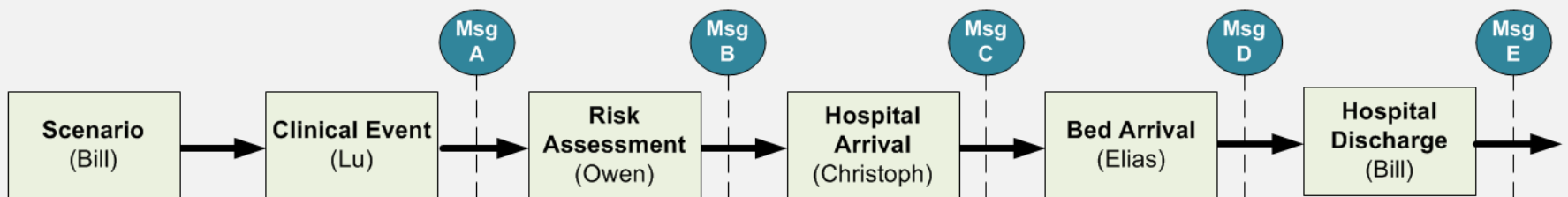
Deirdre



Deirdre



# Messages



Kate



-95 3G 27.2 - 20:46 - 245MB 83%

Messages

Clinical

Edit

Patient Deidre has arrived.  
EWS: 6  
Clinical Alert: Stroke  
HR: 58 BPM  
BP: 225 mmHG  
Temp: 37.0 degrees  
celcius  
RR: 12 BF  
SpO2: 98%  
Next of Kin: John Doe

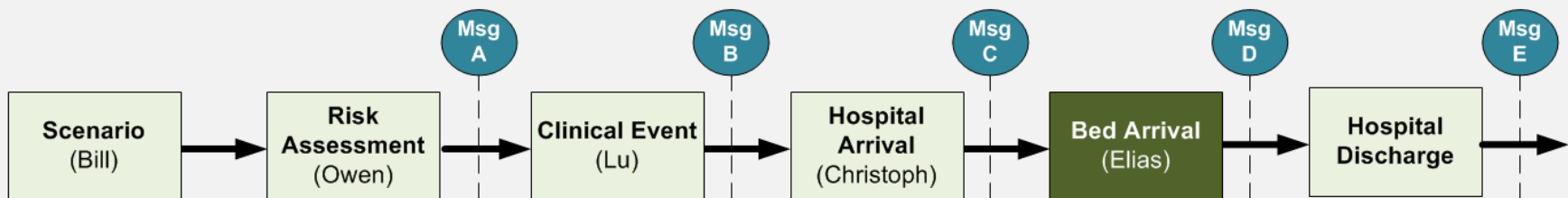


Deirdre



# Bed Arrival

Elias Ekonomou



# The Problem

Relatives need to know where to find the patient in the hospital (ward, room, bed). Currently;

- They have to check with the information desk
- May be required to anxiously wait in a queue
- Names can be miss-spelled or confused
- Trained nurse staff spent time providing a basic service

# The solution

Staff that allocates patients to beds enter the bed's location information on a computer once

- May be entered to the cloud4health platform interface
- Or to the existing hospital system which will synchronise with cloud4health automatically

This information is then disseminated

- Relatives receive a message with the bed information
- Other entities (GPs, Private doctors etc) may also receive a message

# Advantages

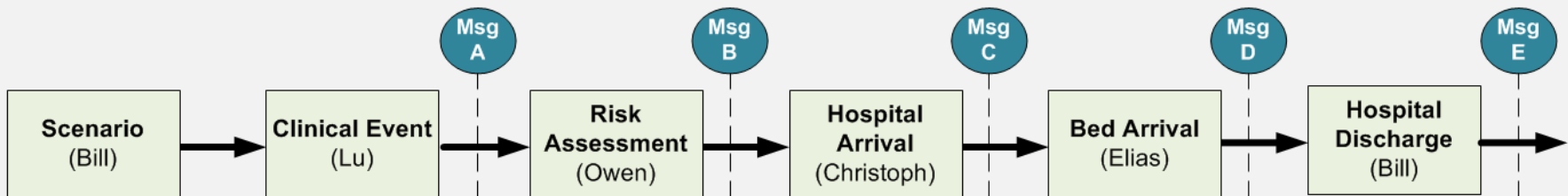
- Relatives can go directly to the bed, forward the message to other relatives or friends etc
- Hassle, miscommunication and anxiety is minimised
- Information desk costs are reduced



Deirdre



# Messages



Sam



-96

3G

27.2 - 20:45 - 246MB



83%



Messages

Family

Edit

Your mum is in Ward 8,  
Bed 3. The responsible  
clinician is Dr Smith.  
Contact: [0131 536 1000](tel:01315361000)

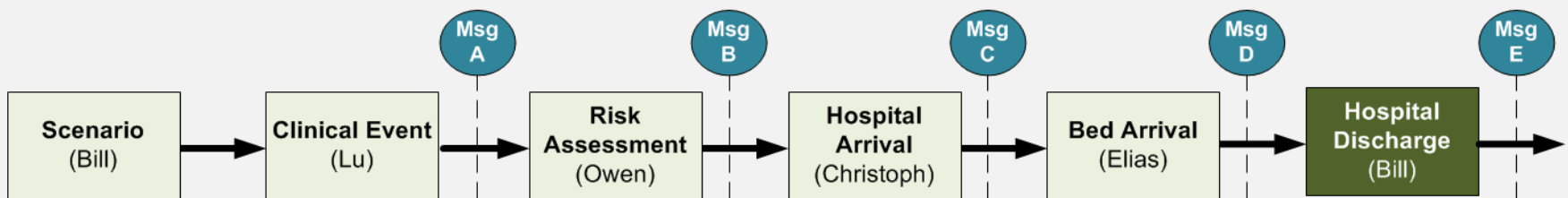


Deirdre



# Hospital Discharge

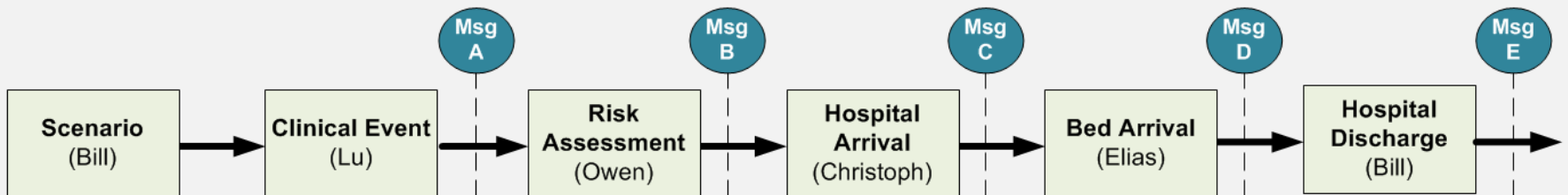
Bill Buchanan



Deirdre



# Messages





Sam



-96 3G 27.2 - 20:45 - 246MB

Messages

Family

Your mother has been discharged from hospital. Her condition is stable. We hope she receives a full recovery in due time. Her GP has been informed.

-95 3G 27.2 - 20:46 - 246M

Messages

G

Mike



Patient Deidre has been discharged from hospital. She suffered a stroke but has recovered successfully. Her medical records will be forwarded to you briefly.

[Ambulance Staff]: Elias



[Clinical Staff]: Christoph

Deirdre



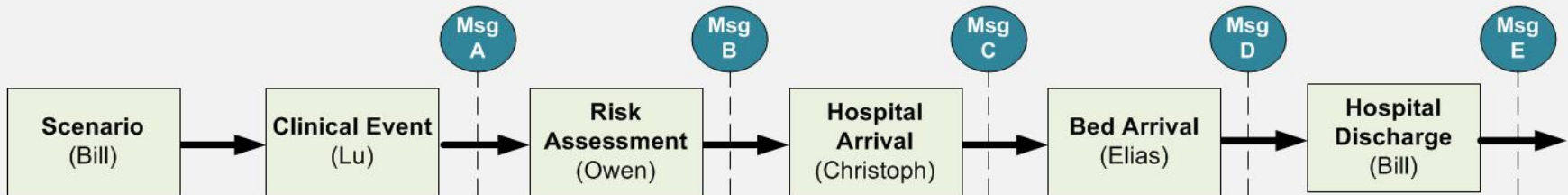
[Deirdre]: Owen



[GP]: Bill



[Family]: Lu





# Questions and Discussion

**Sponsor:**



**HOLYROOD**

Thank you for attending

**WORKSHOP THREE:  
HOLISTIC HEALTHCARE WITHIN  
DYNAMIC INFORMATION  
INFRASTRUCTURES - THE CLOUD  
BASED eHEALTH PLATFORM**

**Sponsor:**



**HOLYROOD**